

Figure 1. Waiting in line

Customers served	2	customers
Simulated mean response	6.5	minutes
Maximum response	8	minutes

Simulation events

1. **Nothing:** Nothing happens.
2. **Arrival:** A customer arrives.
3. **Service:** A customer is served.
4. **Arrival+Service:** A customer arrives and a customer is served.

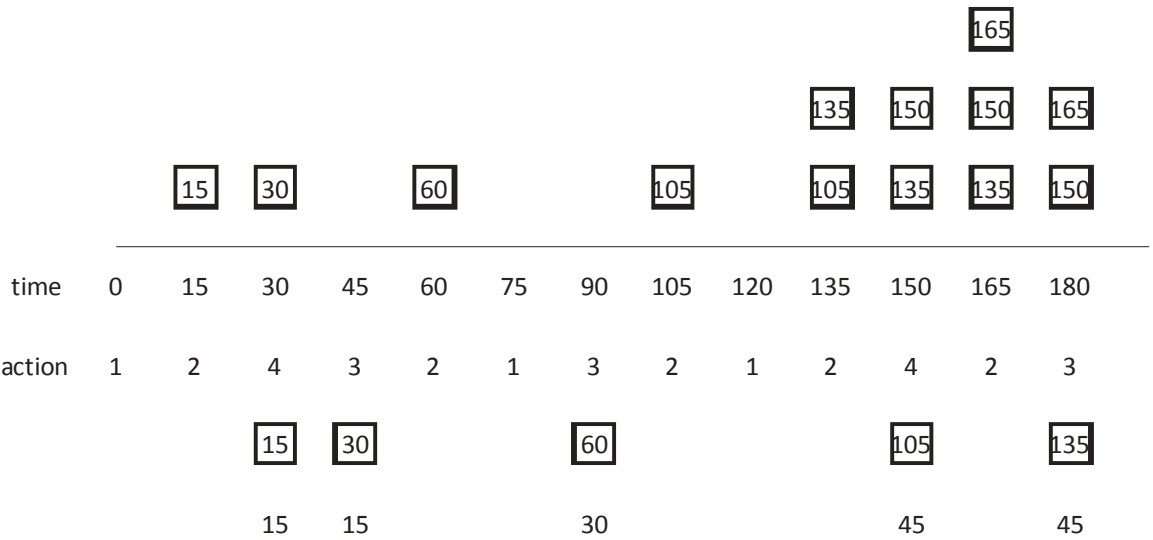


Figure 2. Project p04 simulation

Customers served	5	customers
Simulated mean response	30	seconds
Maximum response	45	seconds